

## OUR STORY

Crackling Wick Candles is an independent home fragrance candles company based in Middleburg Pennsylvania USA. Grace founded CWC in 2013 with her five daughters in tow. They have been self-taught from the beginning.

Since then, we have upgraded to our dedicated + cozy candle shop + continual to product thousands of yummy smelling candles every year.

After many manager changes + employees switches we still work together to create something that will bring warmth + coziness to your home. Bringing you + your family happiness or bringing back memories through scent.

Our mission is to brighten the lives of others by providing a specialty high quality candle at an affordable price.

We are happy to continue in something we thoroughly enjoy, making new friends with customers + Making a mothers dream come true!



## OUR PRODUCTS

Soy wax, made from soy beans is the more eco-friendly, ethical, sustainable and has a cleaner, healthier and longer burn time than traditional paraffin based candles.

Each of our products is wicked, poured, labeled + carefully packaged by hand- by US.

## candle care

For best results when lighting for the first time, allow the wax to melt to the sides of the jar, ideally for 2-4 hours to allow a full melt pool to form. This should ensure further consistent burns, to avoid tunnelling + candles waste.

The maximum recommended burn time is 3-4 hours per burn.

Always trim wick by pinching off the burnt ends after it is cool after each burn.

It is recommended to cease burning when 5mm of wax is left in the vessel. The remaining wax could be used in an oil burner to avoid waste.

Safety instructions can be found on the base of each candles.



## MEET THE GENERAL MANAGER

Shortly after our candle company started Kayla found herself employed and enjoying odd tasks a candle company requires, wicking jars, labelling and much more.

After living away for a few years and having an array of various careers under her belt she found herself back home with the knowledge and experience to operate Crackling Wick Candles.

She has learned and perfected her candle making skills and enjoys being of service to each of you.

And now she is thrilled to stock our candles in various stores across the USA.



## MEET THE SOCIAL MEDIA MANAGER



Corina has been employed at Crackling Wick candles since the beginning in 2013, and has filled many positions including wholesale manager.

Corina has always enjoyed creating and designing which she most definitely inherited from her mama, I've always enjoyed making, creating, and interior design. content creating, and website design has given me that creative outlet.

Corina is currently secretary at a Daycare in PA, but still continues to keep one foot inside the business by managing all our social media platforms + website design.

## MEET THE OWNER

Amos is the father to the Speicher family, owner of Crackling Wick Candles as well as a construction business, Northwood Home Builders.

After threats were voiced about putting up chicken barns to keep his nine kids occupied and out of trouble, a Candle company sounded like the better option all the way around!

Amos is a loyal kind + consistent person. keeping tabs on the financial numbers is his contribution to our family owned company.





## 16 oz. Primitive #1

\$25.00

This 16 oz. candle is handpainted with our signature coating of recycled coffee grounds. And is topped with a reusable black metal lid. Burns 70-100 hours.



## 16 oz. Mason #2

\$23.00

Each one of these farmhouse candles are handpoured so each one is unique. This candle is one of our biggest sellers. burns 70-100 hours.



## 8 oz. Mens Candle #3

\$18.00

This candle come in two diffrent scents, Wildwood and Amber Moss + Teakwood. Simple and classic black tin is designed to complement your home, making any room feel cozy + relaxed. Burns 30-50 Hours.



## 8 oz. Primitive #4

\$18.00

This 8 oz. candle is a mini of our large 16 oz. candle with recycled coffee ground coating and topped with a reusable rust lid. Burns 30-50 hours.



## 8 oz. Mason #5

\$18.00

This 8 oz candle is the perfect grab and go item for your store. our wholesale customers love the look and size of this candle. burns 30-50 hours.



## Wax Tarts #6

\$5.00

Your customers who don't burn candles will love the option of purchasing wax tarts from your stores. Scent throw last up to 50 hours.

# ACCESSORIES...

## WOODEN WICK TRIMMER

**\$8.50**



Wick trimmers are a must-have for wooden wick candle care! This stainless steel wick trimmer is a great tool to ensure you get the most out of your candle. It is heavy duty yet lightweight to make trimming quick and easy. The round blades are ideal for making clean cuts and catching excess trimmings. Available in silver.

Trimming your candle wick after each burn keeps your candle clean and helps it continue to burn evenly from start to finish.

## FLAME EXTINGUISHER

**\$9.50**



Candle snuffers are a must-have for candle care! This stainless steel sniffer is a great tool to ensure you get the most out of your candle. Available in silver.

Extinguishing the flame of your candle after each burn with a candle snuffer keeps your candle clean and helps it continue to burn evenly from start to finish.

## WOODEN CANDLE STAND

**\$31.00**



Our wooden candle stand brings your candle AND decor to the next level.

This cute wooden stand is handcrafted with rustic hickory wood, making it the perfect piece to beautifully display your favourite candle while filling your home with the yummiest smells.

# Candle Samples

## Tea Light Sample Bag:

Try the whole collection! Each wax bag contains 11 clear soy wax tea-lights in each of our 11 classic scents, so you can sample every one and pick your favorite.

Burn time: 4-6 hours

\$13.00

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## Four 4 OZ Candle Sample Box:



## Christmas Collection

- Frosty Pines
- Peppermint Swizzle Stick
- Frosted Winter Berry
- Country Christmas

## Fall Collection

- Banana Bundt Cake -NEW
- Orange Peel + Cloves
- Oak Barrel Cider
- Pumpkin Creme Brûlée

## Spring Collection

- Fresh Squeezed Lemons
- Lilac + Willow
- Georgia Peach
- Wild Strawberry Patch -NEW



# Fragrances

## CHRISTMAS: RELEASES OCTOBER 26

- Frosty Pines
- Peppermint Swizzle Stick
- Frosted Winter Berry
- Country Christmas

## SPRING: RELEASES MARCH 23

- Fresh Squeezed Lemons
- Lilac + Willow
- Georgia Peach
- Wild Strawberry Patch -NEW

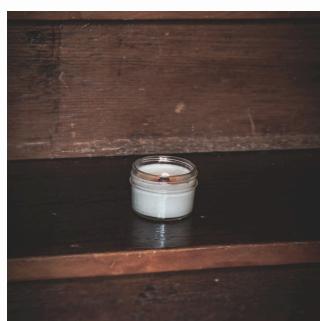
## CLASSICES:

- Cinnamon Bun
- Coffee House
- Country Cabin -NEW
- Grandmas Kitchen
- Hazelnut Coffee
- Snickerdoodle
- Welcome Home

## FALL: RELEASES AUGUST 31

- Banana Bundt Cake -NEW
- Orange Peel + Cloves
- Oak Barrel Cider
- Pumpkin Creme Brûlée

- Fragrances are subject to change throughout the year. We will keep you posted when changes happen.
- Keep in mind when shopping that some varieties may be out of stock.





When you become a customer, you can expect:

quality products

great customer service.

speedy fulfillment time



## Why Choose Crackling Wick Candles?

All of our candles are made from 100% natural soy wax. By buying our soy wax products, not only are you helping to support soybean farmers, but you're ensuring that the newest addition to your home decor burns clean and won't detract from your air quality. Soy wax is better for both the environment and your health.

All our candles are made with a unique, crackling, wooden, wick. There is something alluring, captivating and inviting about burning wood. Its draw is instant and it has the ability to transport people into a happy place. For some, the attraction lies in the radiant glow of the rhythmic flame. Whereas, others enjoy the sound of SNAP, CRACKLE, POP. Then there are those, like me, who like it all.

Wooden Wicks are natural and Eco-friendly. They produce a crackling sound like that of a wood-burning fireplace. It is this unique feature that makes our wooden wick candles so appealing.

## OUR LOCATIONS

Discover our candles at partner locations near you.

We are proud to partner with various retailers and gift shops in the USA. While our candles are not fresh off the work bench when sold in retail stores versus ordering online, we strive to continue bringing you the best quality.

Find a location near you

### **Northwood Industries**

10463 State Road 27, Hayward  
WI, 54843  
752-634-7725

### **Creekside Country Market**

672 Koons Run Road, Fairmont  
WV, 26554  
304-534-3200

### **Pleasant Valley Flowers**

831 Pleasant Valley Road,  
Elliottsburg PA. 17024  
717-582-6978

### **Castle Creek Farm**

529 W Siddonsburg Rd, Dillsburg,  
PA 17019  
717-432-8449

### **Shine Coffee Co.**

204 N Front Street , Liverpool ,  
PA 17045  
717-444-2688

### **The Home Place**

7771 US Highway 68 Georgetown  
OH, 45121  
937-378-3400

### **The Old Cookstove**

119 SE Rosa Road, Maysville,  
MO 64469  
816-449-2285

### **Gillys Lilies**

370 Chestnut St, Mifflinburg, PA  
17844  
570-551-0806

### **1892 Unrefined**

2226 Shermans Valley Road  
Elliottsburg PA 17024  
717-773-5676

### **A+ Office Outlet**

7901 Old Turnpike Road,  
Mifflinburg, PA 17844  
570-966-4111

# Policies

## PLACING AN ORDER:

After you have reviewed our policies, go to our website to place your order. If you are using the order form, please fill out the one attached below and email to cracklingwickcandles@gmail.com.

## PAYMENT:

Payment is due at the time order is placed for all Crackling Wick Candle purchases. If you are using the attached order form, an invoice will be sent to your email inbox within one business day with easy to follow instructions on how to make payment.

## ORDER INFORMATION:

After we receive payment, please allow up to 3 business days to receive your shipping notification.

## DELIVERY INFORMATION:

Please allow up to 5 business days for delivery.

## PICK-UP:

If you are local and want to select the pickup option, please specify when you place your order and we will email pickup instruction when your order is completed.

## RETURNS/EXCHANGES/DEFECTIVES:

Must be in original condition. Returns and exchanges of unaltered products are excepted within 14 days at customers expense. There is no restocking fee for returned products, but customer is responsible for return shipping fees. Damaged goods will be refunded or exchanged if reported within 30 days.

## CANCELLATIONS:

Cancelations of any order before it is shipped is subject to a 10% restocking fee.

## FURTHER QUESTIONS:

Please contact our manager at 717-513-5099 for further questions or concerns

#### privacy policy

We receive, collect and store any info you enter on our website or provide us in any other way. in addition, we collect the internet protocol (IP) address used to connect your computer to the internet; login; e-mail address; password; computer and connection info and purchase history. We may use software tools to measure and collect session info, including page response times, length of visits to certain pages, page interaction info, and methods used to browse away from the page. We also collect personally identifiable info (including name, email, password, communications); payments details (including credit card info), comments, feedback, product reviews, recommendations, and personal profile.

When you conduct a transaction on our website, as part of the process, we collect personal info you give us such as your name, address and email address. Your personal info will be used for the specific reasons stated above only.

We collect such Non-personal and Personal info for the following purposes:

1. To provide and operate the services;
2. To provide our users with ongoing customer assistance and technical support;
3. To be able to contact our visitors and users with general or personalised service-related notices and promotional messages;
4. To create aggregated statistical data and other aggregated and/or inferred Non-personal info, which we or our business partners may use to provide and improve our respective services;
5. To comply with any applicable laws and regulations.

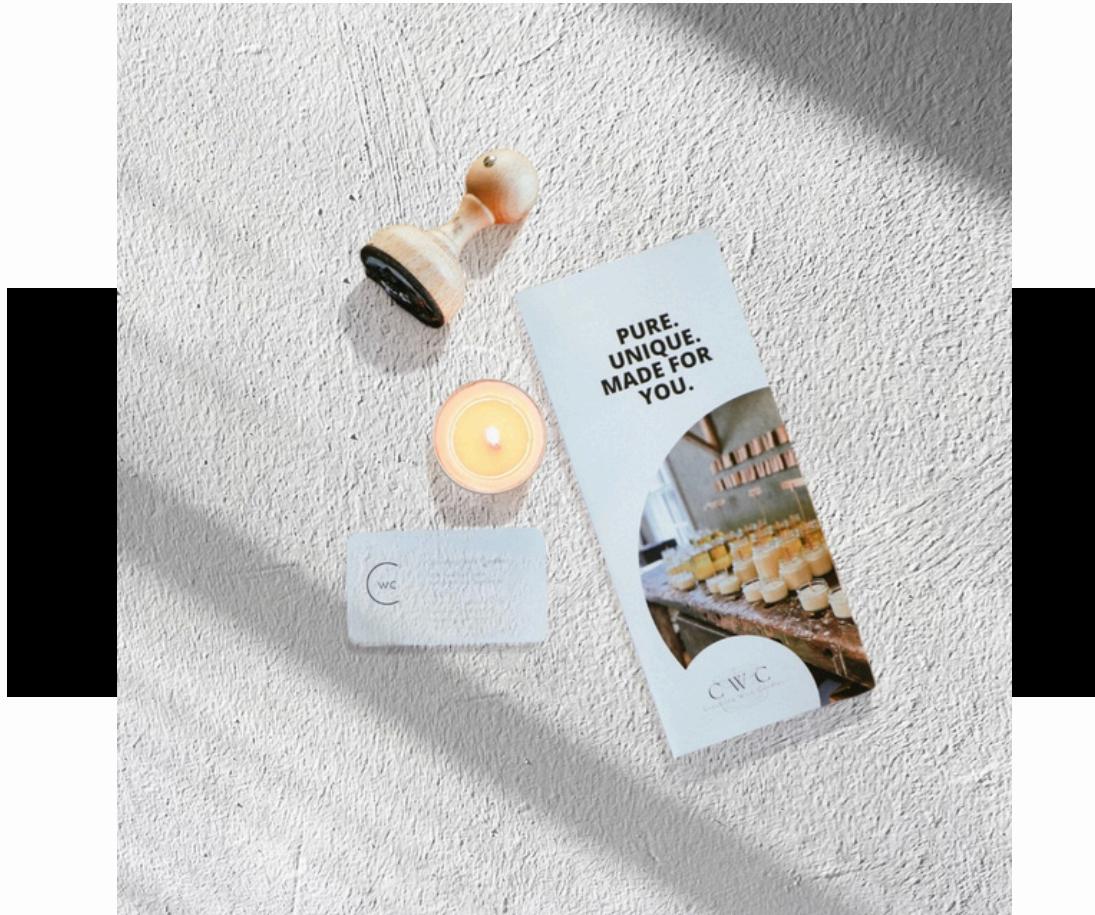
Our company is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to sell our products and services to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

All direct payments gateways offered by Wix.com and used by our company adhere to the standards set by PCI-DSS as managed by the PCI security standards council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover. PCI-DSS requirements help ensure the secure handling of credit card info by our store and its service providers.

We may contact you to notify you regarding your account, to troubleshoot problems with your account, to resolve a dispute, to collect fees or monies owed, to poll your opinions through surveys or questionnaire, to send updates about our company, or as otherwise necessary to contact you to enforce our User Agreement, applicable national laws, and any agreement we may have with you. For these purposes we may contact you via email, telephone, text messages, and postal mail.



# Contact Us



📞 +717-513-5099

✉️ cracklingwickcandles@gmail.com

📍 173 Lintre lane, Middleburg PA. 17842

# ORDER FORM

DATE :

NAME :

CASH

EMAIL:

CARD

ADDRESS :

CHECK

OTHERS

DESCRIPTION

SCENT

UNIT PRICE

COST


NOTES

SUBTOTAL

SHIPPING (for us to fill out)

TOTAL (for us to fill out)